These updated terms and conditions apply to all lessons, ensembles, and courses provided by Harrogate Music School, effective from January 2026. By enrolling in tuition, or participating in any Harrogate Music School ensemble or class, families agree to the following terms and conditions.

1. Payment

• Tuition fees are payable in advance.

• Invoices for the full term's lessons and activities are sent by email before the start of each term unless otherwise agreed.

• Tuition may not be given if payment has not been received in advance.

• Preferred payment methods are bank transfer, or the Stripe payment link included with the invoice.

• A one-off registration fee of £15 is added to the first invoice for each new student or family.

2. Missed Lessons and Sessions

• If a student misses an individual lesson, the fee will still be charged unless at least 24 hours' notice of absence is given directly to the teacher.

• If a student misses an ensemble, group, or class session, the fee will still be charged.

• If a teacher cancels a lesson or session, it will either be rearranged within the term or credited to the following term.

• To postpone a single scheduled lesson, please inform your instrumental or vocal teacher at the earliest opportunity with at least 24 hours' notice.

3. Cancelling Tuition

• To cancel tuition in full, four lessons' notice in writing must be given to both the teacher/s and the Director of Harrogate Music School.

• If the required notice is not given, a cancellation fee equal to 100% of the fees for four (4) consecutive lessons at the student's usual lesson rate will be charged.

4. General Terms

• All discounts are given at the discretion of Harrogate Music School.

• Fees are reviewed annually.

• No refunds can be made for ensemble or class activities.

• These terms may be updated with at least 30 days' notice.

• Neither Harrogate Music School nor Harrogate Grammar School can be held responsible for any accident, theft, or damage occurring on the premises.

• For safeguarding reasons, no adults are permitted inside the Harrogate Grammar School buildings before 5:00pm under any circumstances.

Summary of Charges for Lesson Cancellations

Situation	Notice Required	Fee Charged?	What Happens Next
Student misses an individual lesson	At least 24 hours' notice given to the teacher	No	Lesson may be rescheduled if possible
Student misses an individual lesson	Less than 24 hours' notice or no notice given	Yes	Lesson counted as given
Student misses an ensemble, group, or class session	Any amount of notice	Yes	Session cannot be refunded or rescheduled
Teacher cancels a lesson or session	N/A	No	Lesson/session will be rearranged or credited to the following term
Student leaves an ensemble or group	N/A	No	Student leaves at the end of the term with no refunds or charges.